



The HealthStream Competency Center (HCC)

Improved competency and performance management are at the top of every healthcare provider's list of must haves. Current paper-based processes consume vital resources and provide little value. The Joint Commission has progressively increased its focus on competency management as the core driver of workforce quality and staffing effectiveness.

So far only two types of solutions have been offered: (1) expensive, complex systems designed for performance management, with no competency management and no awareness of the specific needs of healthcare, and (2) homemade spreadsheet and online form solutions that require IT involvement and are not linked to learning. The new [HealthStream Competency Center \(HCC\)](#) addresses the urgent need for better competency and performance management with a healthcare-specific, competency-driven solution that is fully integrated with the [HealthStream Learning Center \(HLC\)](#).

The HCC was designed and built with your specific needs in mind and to take full advantage of the investment of resources, data, processes and training you've already made in HealthStream. As a result, with the HCC, you will be able to use one solution to meet the needs of your clinical, risk, quality, HR, and executive teams for learning, competency, and performance management.

The HCC can be loaded with a complete set of Competency Dictionaries (optional) which contain statements based on evidence-based professional practice standards. Customers may edit dictionary content and author their own unique requirements.

The HealthStream Competency Center:

- Fosters organizational excellence
- Provides framework for accountability, empowerment, and education
- Ensures staffing effectiveness
- Provides tools for competency and performance validation
- Assists in achieving strategic goals
- Allows input of specific strategic goals
- Aligns competency and performance standards around goal attainment
- Tracks progress

You can get more information and request an HCC demonstration by visiting <http://www.healthstream.com/Competency1/info.htm>.

To read HealthStream's White Paper on competency, [click here](#).