



## HCAHPS Spotlight January 2009

### **Important Updates**

- HealthStream has signed up for the annual HCAHPS training update with CMS and HSAG, scheduled for February 4<sup>th</sup>, 2009. HealthStream encourages all hospitals to participate as schedules allow.
- All Q3 data has been submitted to QNet. Hospitals are encouraged to sign into their QNet account and review their data.

### **Preview Reports**

The next upcoming preview report is scheduled for January 17, 2009 – February 15, 2009. Hospitals can access their preview reports through their QNet account at during this time. This will be the preview period for the first reporting of data collected under the Required RHQDAPU Participation and hospitals will NOT be allowed to suppress the data. (Critical Access Hospitals may still elect to suppress if they participated and so choose). The update to HospitalCompare with this data is scheduled for March 28, 2009 and will include July 2007 – June 2008 discharges. The update to [www.hospitalcompare.hhs.gov](http://www.hospitalcompare.hhs.gov) is scheduled for mid-March. Hospitals are encouraged to review their HQA preview reports available through QNet prior to the update.

### **Upcoming Data Submission Deadlines**

2009 deadlines for HCAHPS data submission are as follows:

- **January 14, 2009** is the data submission deadline for patients discharged in July, August and September 2008. September 2008 Dry Run data also must be submitted by this date. HealthStream Research is currently in the process of submitting files and we anticipate being completed prior to the close of 2008, weeks ahead of the deadline.
- **April 8, 2009** is the data submission deadline for patients discharged in October, November and December 2008. December 2008 Dry Run data also must be submitted by this date.
- **July 8, 2009** is the data submission deadline for patients discharged in January, February and March 2009. March 2009 Dry Run data also must be submitted by this date.
- **October 14, 2009** is the data submission deadline for patients discharged in April, May and June 2009. June 2009 Dry Run data also must be submitted by this date.

### **For HCAHPS questions or assistance at HealthStream Research:**

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### **For questions or assistance at Quality Net Exchange:**

Quality Net Exchange at [qnet-support@ifmc.sdps.org](mailto:qnet-support@ifmc.sdps.org)

1-866-288-8912

### **Official HCAHPS Website for content, announcements, updates, & reminders:**

<http://www.hcahponline.org/>